


WALDKURBAD
am Möslepark

Terms and Conditions

Booking

Guests can book online, alternatively by telephone or in writing. We strive to meet your requests, however, guests are not entitled to a fulfilment of their request.

Payment

Payment of overnight accommodation shall be made by cash or, alternatively, with a German giro account card on arrival. Accommodation costs for the Salon-/Holzschindelwagen must be paid in advance.

Cancellation Policy

Free cancellation up to 7 days before arrival. The written form of an electronic mail is required. If reservations are not cancelled (in time), all beds that were booked have to be paid in full, unless the hostel manages to give away the beds otherwise.

Youth Groups / School Classes

Groups are not accepted.

House Rules

The house rules are part of the terms and conditions. In the event of any breach of the house rules, the hostel has the right to terminate the accommodation contract without notice. With regard to services which were not utilized, the above mentioned cancellation fees become due.

Liability

Anyone who causes damage to the building or its equipment is liable according to the statutory regulations. Theft or malicious injury of property will be reported to the police immediately. Compensation for any possible damages, lost keys or rented equipment will be charged and must be paid in cash on departure. The hostel reserves the right to a lien.

If the guest is affected by damages which are caused by the hostel and its employees, the hostel is only liable for gross negligence. The hostel accepts no liability for luggage (also if it is stored in the luggage room), for motor vehicles and bicycles.

Final provisions

The ineffectiveness of individual components of the present terms and conditions does not affect the validity of the remaining sections.

Place of jurisdiction is Freiburg im Breisgau.

The german text under „AGB“ is responsible.