

House rules

Dear Guest,

We do our best to ensure you a pleasant stay in our Hostel & Spa Waldkurbad and we would kindly ask you to esteem mutual respect in everyone's interest and to comply with the following rules set up in this common interest:

Arrival

Arrival is possible between 3 p.m. and 10 p.m. It is important that you inform us if you arrive after 10 p.m. and if you would like to extend a stay.

You will have to pay a deposit of 20 € to receive a key for a cabinet next to your bed and a package with washing items (bedding, large and medium towel). If you return all items on your departure the deposit will be refunded.

Departure

Departure is possible from 7.30 a.m. to 11 a.m.

Room

Please put fresh linen on your bed. For hygiene reasons, we do not allow the use of sleeping bags.

The use of multi-bed rooms requires consideration of other travelers. Therefore, the use of TV, radio, CD players, computer games etc. is not permitted in the rooms.

Sanitary Facilities

In the hallway you will find toilets and some sinks for a "quick wash".

In order to take a shower, the facilities (showers and further toilets and sinks) of the spa and the basement (area for women) are open to you from 7.30 a.m. to 10.30 p.m. (9.30 p.m. on Sundays and public holidays).

During the night from 10.30 p.m. (9.30 p.m.) to 7.30 a.m. showers, toilets and sinks on the ground floor are available for hostel guests only.

Spa

The two towels made of frottee serve as a basic equipment concerning the free use of the spa. You can borrow further equipment like bathing shoes etc. for a fee at the reception. The central facility of the Spa is the garden (air bath and light bath) with saunas, swimming pools, lawn and other facilities.

Please note:

Considering the external guests it is obligatory that outside the changing areas the facility is used undressed. Entering the spa area wearing street-, sports- or swimwear will not be tolerated.

Pictures

Out of consideration for other guests, taking pictures of the spa area is not allowed.

Night's sleep

We would kindly ask you to respect the night's rest in the rooms between 10.00 p.m. and 8.00 a.m. and to refrain from discussing and other noisy activities during that time.

Night Entrance / Emergency Exit

The emergency exit must not be used during the day. After the spa has closed it serves as a night entrance/exit for the guests of the hostel. The lock is opened with a code which changes daily and which you can ask at the reception.

Breakfast

The breakfast buffet is open from 7.30 a.m. to 11.00 a.m., we welcome reservations.

Smoking

Smoking and handling with open fire (candles etc.) is strictly forbidden throughout the facility. If someone negligently activates the smoke alarm by handling with open fire or by producing smoke he has to pay all consequential costs (e.g. fire run) in full.

Alcohol, drugs etc

Bringing and consuming alcoholic beverages and drugs is prohibited. The staff of the hostel has the right to confiscate alcohol and to store it during the whole stay. Repeated violation of this regulation may directly lead to a house ban. Out of consideration for other guests the entrance is not allowed for drunk persons.

Food

For safety and hygiene reasons the storing and preparation of food and beverages in the rooms is not permitted.

Visitors

It is not allowed to bring along other persons unannounced.

Animals

We regret that pets are not permitted.

Escape routes

In order to be able to react in the right way in an emergency, we ask you to inform yourself of the disposition of the escape routes. Please read the evacuation plans which you can find in the hallway.

Trade

Without prior agreement, the guest is not permitted to conduct a business on the area of the hostel.

Liability

We assume no liability for luggage and valuables. Please make sure that the cabinet in your room is locked.

In case of damage or contamination of buildings or inventory the damage has to be removed by the perpetrator. Lost keys are charged with 50 € which have to be paid immediately in cash or by debit card.

Liability / Householder's Rights

The general terms of conditions and the house rules are binding on all parties. On appropriate occasions the staff of the hostel is entitled to expel the guest from the hostel. The duty of the guest to pay for the booked services shall not be affected thereby. Subject to change.

Thanks

The team of Hostel & Spa Waldkurbad thanks for your contribution to the success of the hostel and wishes you a pleasant stay. If you have questions or suggestions please contact us!

The Hostel&Spa-Team Paul Busse

The German text under „Hausordnung“ is responsible.